

SUPPLEMENTARY INFORMATION
APPENDIX FC-VI
Agreed-upon Procedures for testing
Compliance with Module FC (Financial
Crime)

PRIVATE AND CONFIDENTIAL

Date

The Board of Directors
XYZ B.S.C
P O Box xxx
Manama
Kingdom of Bahrain

**XYZ B.S.C. (the “Licensee”)
Agreed-upon procedures relating to compliance with Module FC (Financial Crime) of the CBB
Rulebook / Volume 3**

Dear Sirs

We have performed the procedures agreed with you, and enumerated in the attached Appendix A with respect to the Licensee’s compliance with Module FC (Volume 3) of the Central Bank of Bahrain Rulebook (the CBB) (the “Rulebook”). The procedures were performed pursuant to the Licensee’s obligation under FC-3.3.1B of the Rulebook. The procedures performed were solely to assist you evaluating the Licensee’s compliance with Module FC of the Rulebook and cover the period from 1 January to 31 December 20XX. The procedures performed and our findings are set forth in Appendix A to this report.

Our engagement was undertaken in accordance with the International Standard on Related Services 4400 applicable to agreed-upon procedures engagements.

Because these agreed upon procedures do not constitute either an audit or a review made in accordance with International Standards on Auditing or International Standards on Review Engagements, we do not express any assurance on the transactions pertaining to the Licensee.

Had we performed additional procedures or had we performed an audit or review of the Licensee’s compliance with sound practices in accordance with International Standards on Auditing or International Standards on Review Engagements, other matters might have come to our attention that would have been reported to you.

Our report is solely for the purpose set forth in the first paragraph of this report and is for the information of the Licensee and the CBB and is not to be used for any other purpose or to be distributed in whole or in part to any other parties. This report relates only to matter specified in the first paragraph of this report and does not extend to any financial statements of the Licensee, taken as a whole.

Yours faithfully

Name of Individual Signing the Report
Name of Firm
Manama, Kingdom of Bahrain

Attachment: Appendix A

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
General Requirements			
Natural and Legal Persons Requirements			
1	FC-1.1.2A.FC1.1.6 FC1.1.7 FC-1.1.8 FC-1.1.9 FC-1.1.10 FC1.1.13	<p>For all new business relationships, check and verify the records to check if the Licensee has complied with the following requirements:</p> <ul style="list-style-type: none"> (a) Purpose and intended nature of the business relationship is recorded; (b) Signature of the customer(s); (c) Signed statement from all new customers confirming whether or not the customer is acting on their own behalf or for a beneficial owner; (d) Signed statement in above is obtained prior to conducting any transactions with the customer concerned; and (e) Where a customer is acting on behalf of a third party, a signed statement must be obtained from the third party; (f) If claims, commissions, and other monies are to be paid to persons (including partnerships, companies, etc.) other than the policyholder, then the identity of the proposed recipient of these monies must also be verified in accordance with the requirements specified in this Chapter; (g) In the case of minors, the Licensee has additionally verified the identity of the parent(s) or legal guardian(s); and (h) In the case of persons who have not completed the residency requirements, check that they present a formal contract of employment from a company in Bahrain and is currently awaiting for his formal Bahraini identification documents, unless it has serious reasons to decline opening the account. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
2	FC-1.1.2	<p>For a representative sample selected from each segment of customers and class of transactions, check that the Licensee has implemented the customer due diligence measures outlined in Chapters 1, 2 and 3 when:</p> <ul style="list-style-type: none"> (a) Establishing business relations with a new or existing customer; (b) A change to the signatory or policyholder beneficiary is made; (c) A significant transaction takes place; (d) There is a material change in the terms of an insurance policy or in the manner in which the business relationship is conducted; (e) Customer documentation standards change substantially; (f) The licensee has doubts about the veracity or adequacy of previously obtained customer due diligence information; or (g) There is a suspicion of money laundering or terrorist financing. 	
3	FC-1.1.2B	<ul style="list-style-type: none"> ➤ Obtain a list of all customers of the licensee and select a sample to describe the ongoing due diligence process that the Licensee undertakes in respect of business relationships and its scrutiny of transactions throughout the course of that relationship to ensure that the transactions being conducted are consistent with the institution's knowledge of the customer, their business and risk profile, including, where necessary, the source of funds. Such ongoing process should consider: <ul style="list-style-type: none"> a) Policy activity and transaction behaviour; b) Patterns and unusual transactions; c) Consistency with licensee's knowledge of customer's use of the Licensee's products and services; d) Customer's business risk; e) Risk profile at the time of on-boarding and type of CDD undertaken; and f) Current assessment of risk. ➤ Test the framework of policies, process, techniques and tools including scenarios, algorithm, false negatives and the outcomes for ongoing due diligence and transaction monitoring. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
4	FC-1.6.6	Check that the licensee, for customers coming under Paragraph FC-1.6.1 (e), has obtained and retained a written statement from the parent institution of the subsidiary concerned, confirming that the subsidiary is subject to the same AML/CFT measures as its parent.	
<i>Customer Due Diligence – Verification of Identity and Source of Funds</i>			
5	FC-1.1.1 FC-2.1.1 FC-3.2.1	Check that the Licensee has established effective systematic internal procedures for establishing and verifying the identity of their customers and the source of their funds.	
6	FC-1.1.1 FC-3.2.1 FC-2.1.1 FC-2.1.2 FC-2.1.3	<ul style="list-style-type: none"> ➤ Check that policies and procedures are set out in writing and approved by the licensee’s Board of Directors and senior management (as applicable) and are strictly adhered to. ➤ Determine and report on the frequency of revisions to AML/CFT policies and procedures and comment on its sufficiency. Document and report the date of the last review and approval. ➤ Check that the documented systems and controls and associated policies and procedures are in compliance with the requirements set in the FC Module (FC-2.1.1). ➤ Where the insurance licensee is an unincorporated entity, confirm that the annual review and approval are undertaken by the most senior person with oversight responsibilities for the licensee, such as its General Manager or managing partner. ➤ Check that the policies and procedures cover standards for customer acceptance, on-going monitoring of higher risk policies, staff training, and adequate screening procedures to ensure high standards while hiring employees. 	
<i>Face-to-face Business</i>			
<i>Customer Due Diligence – Natural Persons</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
7	FC-1.2.1	<p>For each segment of customers and class of transactions and for a sample* that gives an adequate level of assurance. Check that the Licensee has sighted the original document and recorded the following information (in hard copy or electronic form), <u>and before providing financial services</u> of any kind to customers:</p> <ul style="list-style-type: none"> (a) Full legal name and any other names used; (b) Full permanent address (i.e. the residential address of the customer; a post office box is insufficient); (c) Date and place of birth; (d) Nationality; (e) Passport number (if the customer is a passport holder); (f) CPR or Iqama number (for Bahraini or GCC residents only); (g) Telephone/fax number and email address (where applicable); (h) Occupation or public position held (where applicable); (i) Employer's name and address (if self-employed, the nature of the self-employment); (j) Type of policy, and nature and volume of anticipated business dealings with the licensee is recorded; (k) Signature of the <u>customer(s)</u>; and (l) Source of funds for payment of premium. <p>*The Auditors shall use statistical sampling techniques and select samples having considered the quality of internal control environment to decide on the level of assurance needed. When relying on internal controls, the auditor should document and attach to the AUP report findings of such assessment. The samples selected must consider all classes of transactions, products or services and the basis of sample selection must be reported.</p>	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
7 (a)	FC-1.2.3	<p>In respect of the testing of CDD process above, check that the Licensee has verified the information in Paragraph FC-1.2.1 (a) to (f) by the following methods below; at least one of the copies of the identification documents mentioned in (a) and (b) below must include a clear photograph of the customer:</p> <p>(a) Confirmation of the date of birth and legal name, by taking a copy of a current valid official original identification document (e.g. birth certificate, passport, CPR or Iqama);</p> <p>(b) Confirmation of the permanent residential address by taking a copy of a recent utility bill, bank statement or similar statement from another licensee or financial institution, or some form of official correspondence or official documentation card, such as CPR, from a public/governmental authority, or a tenancy agreement or record of home visit by an official of the Licensee; and</p> <p>(c) Where appropriate, direct contact with the customer by phone, letter or email to confirm relevant information, such as residential address information.</p>	
8	FC-1.2.4	<ul style="list-style-type: none"> ➤ Based on a sample selected, check that the Licensee ensures that documents copied for the purpose of identification verification are original. ➤ Based on a sample selected, check that authorised officials of the Licensee certify the copy by writing on it the words “originals sighted” with the date and signature. ➤ Based on a sample selected, check that equivalent measures are taken for electronic copies. 	
8 (a)	FC-1.2.5	<p>Where identity documents are not received by an authorised official of the licensee, check that the licensee has obtained certified copies from one of the following GCC or FATF member state:</p> <p>(a) A lawyer;</p> <p>(b) A notary;</p> <p>(c) A chartered/certified accountant;</p> <p>(d) An official of a government ministry;</p> <p>(e) An official of an embassy or consulate; or</p> <p>(f) An official of another licensed financial institution or of an associate company of the licensee.</p>	
<i>Customer Due Diligence – Anonymous and Nominee Accounts</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
9	FC-1.1.11	<ul style="list-style-type: none"> ➤ Check that the Licensee has not established or kept anonymous policies or policies in fictitious names. Scan the system for code names, unusual names etc. in the customer database. ➤ Also check that the Licensee asks to disclose the identity in accordance with the requirements in Chapter FC-1 where a nominee account, which is controlled by or held for the benefit of another person, is maintained. 	
<i>Customer Due Diligence –Timing of Verification – Companies under Formation or New Arrivals</i>			
10	FC-1.1.12	<ul style="list-style-type: none"> ➤ Check that the Licensee has not commenced a business relationship or undertake a transaction with a customer before completion of the relevant customer due diligence ('CDD') measures specified in this Chapter. ➤ KYC verifications may be completed after receipt of funds but no disbursement of funds takes place in any of the following cases: <ul style="list-style-type: none"> (a) Non face-to-face business, or (b) The subsequent submission of CDD documents by the customer after initial face-to face contact. 	
<i>Customer Due Diligence – Incomplete Customer Due Diligence</i>			
11	FC-1.1.13	<ul style="list-style-type: none"> ➤ Where the Licensee is unable to comply with the requirements specified in this Chapter, check that the Licensee has considered whether to terminate the relationship or not proceed with the transaction. ➤ If funds have been received, ensure that the Licensee has returned the funds to the counterparty in the same method as originally received. ➤ If it proceeds with the transaction (to avoid tipping off the customer), ensure that Licensee considered whether it should file a suspicious transaction report. 	
<i>Customer Due Diligence - Legal Entities or Legal Arrangements (such as Trusts)</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
12	FC-1.2.7	<p>Obtain a list of all legal entities or legal arrangements such as trusts, and select a sample* that gives an adequate level of assurance, check that the Licensee has obtained and recorded the following information from original identification documents, databases or websites, in hard copy or electronic form, to identify the customer (where the customer is a legal entity or legal arrangement such as a trust) and to take reasonable measures to verify its identity, legal existence and structure:</p> <ul style="list-style-type: none"> (a) The entity's full name and other trading names used; (b) Registration number (or equivalent); (c) Legal form and proof of existence; (d) Registered address and trading address (where applicable); (e) Type of business activity; (f) Date and place of incorporation or establishment; (g) Telephone, fax number and email address; (h) Regulatory body or listing body (for regulated activities such as financial services and listed companies); (i) The names of the relevant persons having a senior management position in the legal entity or legal arrangement; (j) Name of external auditor (where applicable); (k) Type of policy, and nature and volume of anticipated business dealings with the licensee; and (l) Source of funds for payment premium. <p>*The Auditors shall use statistical sampling techniques and select samples having considered the quality of internal control environment to decide on the level of assurance needed. When relying on internal controls, the auditor should document and attach to the AUP report findings of such assessment. The samples selected must consider all classes of transactions, products or services and the basis of sample selection must be reported.</p>	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
13	FC-1.2.8	<p>Based on the sample selected, check certified copies of the following documents, as applicable and depending on the legal form of the entity, and confirm that the Licensee has verified the information provided under FC-1.2.7, as applicable (depending on the legal form of the entity):</p> <ul style="list-style-type: none"> (a) Certificate of incorporation and/or certificate of commercial registration or trust deed; (b) Memorandum of association; (c) Articles of association; (d) Partnership agreement; (e) Board resolution seeking the regulated services (only necessary in the case of private or unlisted companies); (f) Identification documentation of the authorised signatories of the insurance contract; (g) Copy of the latest financial report and accounts, audited where possible (audited copies do not need to be certified); and (h) List of authorised signatories of the company for the insurance contract and a Board resolution (or other applicable document) authorising the named signatories or their agent to receive any proceeds from the insurance contract or to modify the terms of the contract (resolution only necessary for private or unlisted companies). 	
14	FC-1.2.8A	<p>Based on a sample selected, check that the Licensee has identified and taken reasonable measures to verify the identity of beneficial owners, for customers that are legal persons, through verification of the following information:</p> <ul style="list-style-type: none"> (a) The identity of the natural person(s) who ultimately have a controlling ownership interest in a legal person, and (b) To the extent that there is doubt under (a) as to whether the person(s) with the controlling ownership interest is the beneficial owner(s), or where no natural person exerts control of the legal person or arrangement through other means; and (c) Where no natural person is identified under (a) or (b) above, the identity of the relevant natural person who holds the position of senior managing official. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference to CBB Rulebook Volume 3</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
15	FC-1.2.9	Based on a sample selected, check that the Licensee has ensured that documents obtained to satisfy the requirements in FC-1.2.8 are certified in the manner specified in FC-1.2.4 to FC-1.2.6.	
16	FC-1.2.11	<p>Based on a sample selected, check that the Licensee has obtained and documented the following due diligence information. These due diligence requirements must be incorporated in the licensee's new business procedures:</p> <ul style="list-style-type: none"> (a) Enquire as to the structure of the legal entity or trust sufficient to determine and verify the identity of the ultimate beneficial owner of the funds, the ultimate provider of funds (if different), and the ultimate controller of the funds (if different); (b) Ascertain whether the legal entity has been or is in the process of being wound up, dissolved, struck off or terminated; (c) Obtain the names, country of residence and nationality of Directors or partners (only necessary for private or unlisted companies); (d) Require, through new customer documentation or other transparent means, updates on significant changes to corporate ownership and/or legal structure; (e) Obtain and verify the identity of shareholders holding 20% or more of the issued capital (where applicable). The requirement to verify the identity of these shareholders does not apply in the case of FATF/GCC listed companies; (f) In the case of trusts or similar arrangements, establish the identity of the settler(s), trustee(s), and beneficiaries (including making such reasonable enquiries as to ascertain the identity of any other potential beneficiary, in addition to the named beneficiaries of the trust); and (g) Where a licensee has reasonable grounds for questioning the authenticity of the information supplied by a customer, conduct additional due diligence to confirm the above information. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

Sr. No.	Reference	Procedures	Findings based on procedures performed
Enhanced Customer Due Diligence: General Requirements			
17	FC-1.3.1	Obtain a list of higher risk customers and check, by testing a sample selection of higher risk customers that the Licensee has performed enhanced customer due diligence on those customers identified as having a higher risk profile, and additional inquiries made or information obtained in respect of those customers.	
Enhanced Customer Due Diligence: Non face-to-face Business and New Technologies			
18	FC-1.4.1	<ul style="list-style-type: none"> ➤ Based on a sample selected, check that the Licensee has established specific procedures for verifying customer identity where no face-to-face contact takes place. ➤ Describe the procedures for customer identification and for verification of customer identity documentation. 	
19	FC-1.4.2	<p>Obtain a list of non-face-to-face business customers and select a sample of such customers, check that the Licensee has taken additional measures for non-face-to-face contacts to those specified measures in Section FC-1.2 in order to mitigate the potentially higher risk associated with such business. In particular, Licensees must take measures:</p> <ul style="list-style-type: none"> (a) To ensure that the customer is the person they claim to be; and (b) To ensure that the address provided is genuinely the customer's. 	
20	FC-1.4.4	<ul style="list-style-type: none"> ➤ Check that the Licensee has established procedures to prevent the misuse of technological developments in money laundering or terrorist financing schemes. ➤ Check processes established to ensure that the Licensee has complied with e-commerce laws and/or CBB directives or regulations issued from time to time as appropriate with respect to AML/CFT. 	
21	FC-1.4.5	<ul style="list-style-type: none"> ➤ Check and comment on the policy and procedure that the Licensee uses to ensure it has identified and assessed the money laundering or terrorist financing risks that may arise in relation to: <ul style="list-style-type: none"> (a) The development of new products and new business practices, including new delivery mechanisms; and (b) The use of new or developing technologies for both new and pre-existing products. ➤ Obtain a listing of new products or services and check how the above procedures were applied. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

Sr. No.	Reference	Procedures	Findings based on procedures performed
22	FC-1.4.6	<ul style="list-style-type: none"> ➤ For a sample selection, check that the Licensee has implemented risk assessment prior the launch of new products, business practices or the use of new or developing technologies. ➤ Check that the Licensee has placed measures to manage and mitigate those risks. 	
Enhanced Customer Due Diligence: Politically Exposed Persons ('PEPs')			
23	FC-1.5.1 FC-1.5.2 FC-1.5.3 FC-1.5.3A	<ul style="list-style-type: none"> ➤ Check and confirm that the Licensee has established appropriate risk management systems to determine whether a customer or beneficial owner is a Politically Exposed Person ('PEP'), both at the time of establishing business relations and thereafter on a periodic basis. ➤ Check that the Licensee has utilized publicly available databases and information to establish whether a customer is a PEP. ➤ Check that the Licensee has established a client acceptance policy with regard to PEPs, taking into account the reputational and other risks involved. ➤ Based on a sample selected, check that the Licensee has obtained senior management approval before a PEP is accepted as a customer. Check policy and procedure and perform sample testing. ➤ Based on a sample selected, check that the Licensee has included the following measures for existing PEP customers or subsequently becomes a PEP: <ul style="list-style-type: none"> (a) Analysis of complex financial structures, including trusts, foundations or international business corporations; (b) A written record in the customer file to establish that reasonable measures have been taken to establish both the source of wealth and the source of funds; (c) Development of a profile of anticipated customer activity, to be used in on-going monitoring; (d) Approval of senior management for allowing the customer relationship to continue; and (e) On-going account monitoring of the PEP's account by senior management (such as the MLRO). ➤ Based on a sample selected, check that the Licensee has applied, at a minimum, the measures referred to in (b) (d) and (e) of Paragraph FC-1.5.3 in the cases of higher risk business relationships with such persons mentioned in Paragraph FC-1.5.1. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
24	FC-1.5.3B	Check that the Licensee has applied all PEP requirements to family or close associates of such PEPs.	
25	FC-1.5.5	In relation to life insurance policies, ensure that the licensee has taken reasonable measures to determine whether the beneficiaries and/or, where required, the beneficial owner of the beneficiary, are PEPs. This must occur, at the latest, at the time of the pay-out.	
26	FC-1.5.6	Where higher risks are identified, ensure that senior management are informed before the pay-out of the policy proceeds, in order to conduct enhanced scrutiny on the whole business relationship with the policyholder, and to consider making a suspicious transaction report.	
<i>Introduced Business from Professional Intermediaries</i>			
27	FC-1.7.1	Check that the Licensee has only accepted customers introduced to it by other financial institutions or intermediaries, if it has satisfied itself that the financial institution or intermediary concerned is subject to FATF-equivalent measures and customer due diligence measures. Also check that the Licensee, where it delegates part of the customer due diligence measures to another financial institution or intermediary, has remained the responsibility for meeting the requirements of this Chapter.	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

Sr. No.	Reference	Procedures	Findings based on procedures performed
28	FC-1.7.2	<p>For a sample selected, check that the Licensee has only accepted introduced business if all of the following conditions are satisfied:</p> <p>(a) The customer due diligence measures applied by the introducer are consistent with those required by the FATF Recommendations;</p> <p>(b) A formal agreement is in place defining the respective roles of the licensee and the introducer in relation to customer due diligence measures. The agreement must specify that the customer due diligence measures of the introducer will comply with the FATF Recommendations;</p> <p>(c) The introducer is able to provide all relevant data pertaining to the customer's identity, the identity of the policyholder and beneficiary of the policy and, where applicable, the party/parties on whose behalf the customer is acting; also, the introducer has confirmed that the licensee will be allowed to verify the customer due diligence measures undertaken by the introducer at any stage; and</p> <p>(d) Written confirmation is provided by the introducer confirming that all customer due diligence measures required by the FATF Recommendations have been followed and the customer's identity established and verified. In addition, the confirmation must state that any identification documents or other customer due diligence material can be accessed by the licensee and that these documents will be kept for at least five years after the business relationship has ended.</p>	
29	FC-1.7.3	<ul style="list-style-type: none"> ➤ Check that the Licensee has performed periodic reviews ensuring that any introducer on which it relies is in compliance with the FATF Recommendations. ➤ Check that the Licensee has performed periodic reviews to verify whether the jurisdiction is in compliance with the FATF Recommendations, where the introducer is resident in another jurisdiction. 	
30	FC-1.7.4	<ul style="list-style-type: none"> ➤ Based on a sample selected, check that the Licensee has conducted due diligence to satisfy that the introducer is in compliance with the requirements of the FATF Recommendations. ➤ Check and confirm that the Licensee has conducted its own customer due diligence on introduced business, or has not accepted, or continued the business relationship with the introducer. 	
Simplified Customer Due Diligence			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
31	FC-1.6.1	<p>Obtain a list of customers for whom the Licensee applied simplified customer due diligence. For a sample selected, check that the Licensee has applied simplified customer due diligence measure only if conditions in Paragraph FC-1.11.2 to FC-1.11.8 are met:</p> <p>(a) The customer is the Central Bank of Bahrain ('CBB'), the Bahrain Bourse ('BHB') or a licensee of the CBB;</p> <p>(b) The customer is a Ministry of a Gulf Cooperation Council ('GCC') or Financial Action Task Force ('FATF') member state government, a company in which a GCC or FATF government is a majority shareholder, or a company established by decree in the GCC;</p> <p>(c) The customer is a company listed on a GCC or FATF member state stock exchange (where the FATF state stock exchange has equivalent disclosure standards to those of the BHB);</p> <p>(d) The customer is a financial institution whose entire operations are subject to AML/CFT requirements consistent with the FATF Recommendations and it is supervised by a financial services supervisor in a FATF or GCC member state for compliance with those requirements;</p> <p>(e) The customer is a financial institution which is a subsidiary of a financial institution located in a FATF or GCC member state, and the AML/CFT requirements applied to its parent also apply to the subsidiary; or</p> <p>(f) The transaction is a long-term insurance contract, either taken out in connection with a pension scheme relating to the customer's employment or occupation, or contains a no surrender clause and cannot be used as security for a loan.</p>	
32	FC-1.6.2	<p>For the sample selected above, check that the Licensee has obtained the information required under Paragraph FC-1.2.1 (for natural persons) or FC-1.2.7 (for legal entities or legal arrangements such as trusts) for customers falling under categories a-f in Paragraph FC-1.2.1. "verification and certification requirements in Paragraphs FC-1.2.3 and FC-1.2.8, and the due diligence requirements in Paragraph FC-1.2.11, may be dispensed with".</p>	
33	FC-1.6.4	<p>For the sample selected above, check that the Licensee, has retained documentary evidence supporting their categorisation of the customer.</p>	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
34	FC-1.6.8	Check that the Licensee has not applied simplified customer due diligence where it knows, suspects, or has reason to suspect, that the applicant is engaged in money laundering or terrorism financing or that the transaction is carried out on behalf of another person engaged in money laundering or terrorism financing.	
<i>AML / CFT Systems and Controls</i>			
<i>Risk Based Monitoring</i>			
35	FC-2.2.1	Check that the Licensee has developed risk-based monitoring systems appropriate to the complexity of their business, their number of clients and types of transactions. Check that these systems are configured to identify significant or abnormal transactions or patterns of activity, and included limits on the number, types or size of transactions undertaken outside expected norms; and limits for cash and non-cash transactions.	
<i>Automated Transaction Monitoring</i>			
36	FC-2.2.3	<ul style="list-style-type: none"> ➤ Inquire if the Licensee has implemented automated transaction monitoring to identify abnormal or unusual flow of funds. ➤ Check that the customer has a process by which all transactions over BD 6,000 are monitored and reviewed. ➤ Check that the Licensee has a daily report that captures transactions above 6,000 for monitoring by the MLRO or a relevant delegated official. ➤ Check for a sample, if records are retained by the licensee for five years after the date of the transaction. 	
37	FC-2.2.5	<ul style="list-style-type: none"> ➤ Check that the Licensee, where risk-based monitoring systems identify significant or abnormal transactions (as defined in FC-2.2.2 and FC-2.2.3), has verified the source of funds for those transactions, particularly where the transactions are above the occasional transactions threshold of BD 6,000. ➤ For a sample of transactions, check that the Licensee has documented his examination of the background and purpose to those transactions and documented their findings. 	
38	FC-2.2.6	<ul style="list-style-type: none"> ➤ For a sample of transactions, check that the Licensee has carried out the investigations required under FC-2.2.5 by the MLRO (or relevant delegated official). ➤ Inquire if the Licensee maintains documents relating to these findings for five years from the date when the transaction was completed (see also FC-7.1.1 (b)). 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
39	FC-2.2.7	<ul style="list-style-type: none"> ➤ Check that the licensee has considered instances where there is a significant, unexpected or unexplained change in the behaviour of policyholders' account (e.g., early surrenders). ➤ Check that the licensee has an extra vigilant to the particular risks involved in the buying and selling of second hand endowment policies, as well as the use of single premium unit-linked policies. ➤ Check that the licensee has checked for any reinsurance or retrocession to ensure that monies are paid to bona fide reinsurance entities at rates commensurate with the risks underwritten. 	
40	FC-2.2.8	<ul style="list-style-type: none"> ➤ Obtain a list of existing customers who had cancelled a policy and applied for another, for a sample selected, check that the licensee has documented review of its customer identity information and updated its records accordingly. Check that the Licensee has documented obtaining and re-verifying of the missing or out of date information where the information available falls short of the requirements contained in Chapter FC-1. 	
<i>On-going Monitoring</i>			
41	FC-2.2.10	<p>Check that the Licensee has taken reasonable steps to:</p> <ul style="list-style-type: none"> a) Scrutinize transactions undertaken throughout the course of that relationship to ensure that transactions being conducted are consistent with the licensee's knowledge of the customer, their business risk and risk profile; and b) Ensure that they receive and maintain up-to-date and relevant copies of the identification documents specified in Chapter FC-1, by undertaking reviews of existing records, particularly for higher risk categories of customers. Licensee must require all customers to provide up-to-date identification documents in their standard terms and conditions of business. c) Comment on the systems and tools used for transactions monitoring and the scenarios built into the system for alerts. 	
42	FC-2.2.11	<ul style="list-style-type: none"> ➤ For a sample selected, check that the Licensee has reviewed and updated their customer due diligence information at least every three years, particularly for higher risk categories of customers. ➤ Check that the Licensee has obtained, upon performing such review, updated copies of outdated identification documents of more than 12 months as soon as possible. 	
<i>Responsibilities of MLRO</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
43	FC-3.1	<ul style="list-style-type: none"> ➤ Assess and comment on the independence, powers and responsibilities of MLRO. ➤ Obtain a sample to check if the Licensee has taken adequate measures to ensure staff are competent and well trained. 	
44	FC-3.2.1	<p>Obtain the MLRO's job descriptions and check it includes the following:</p> <ul style="list-style-type: none"> (a) Establishing and maintaining the licensee's AML/CFT policies and procedures; (b) Ensuring that the licensee complies with the AML Law and any other applicable AML/CFT legislation and regulations; (c) Ensuring day-to-day compliance with the licensee's own internal AML/CFT policies and procedures; (d) Acting as licensee's main point of contact in respect of handling internal suspicious transaction reports from the licensee's staff (refer to Section FC-4.1) and as the main contact for the Financial Intelligence Directorate, the CBB and other concerned bodies regarding AML/CFT; (e) Making external suspicious transactions reports to the Anti-Money Laundering Unit and Compliance Directorate (refer to Section FC-4.2); (f) Taking reasonable steps to establish and maintain adequate arrangements for staff awareness and training on AML/CFT matters (whether internal or external), as per Chapter FC-5; (g) Producing annual reports on the effectiveness of the licensee's AML / CFT controls, for consideration by senior management, as per Paragraph FC-3.3.3; (h) On-going monitoring of what may, in his opinion, constitute high-risk customer accounts; and (i) Ensuring that the licensee maintains all necessary CDD, transactions, STR and staff training records for the required periods (refer to Section FC-6.1). 	
<i>Compliance monitoring</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
45	FC-3.3.1 FC-3.3.3	<ul style="list-style-type: none"> ➤ Check that the Licensee takes appropriate steps to identify and assess their money laundering and terrorist financing risks (for customers, countries or geographic areas; and products, services, transactions or delivery channels). ➤ Check that it documents such assessments in order to be able to demonstrate their basis, keep these assessments up to date, and have appropriate mechanisms to provide risk assessment information to the CBB. ➤ Check that the Licensee has considered the nature and extent of the assessment of money laundering and terrorist financing risks is appropriate to the nature and size of the business ➤ Ensure the assessment reports are made available to the Board of Directors for its review and, remediation measures if any are commissioned. 	
46	FC-3.3.5	<ul style="list-style-type: none"> ➤ Check that the licensee has instructed their appointed firm to produce the report referred to in Paragraph FC-3.3.1B (d). ➤ Check that the licensee for report as noted under Paragraph FC-3.3.5A, has been submitted to the CBB by the 30th of April of the following year. The findings of this review must be received and acted upon by the licensee. 	
47	FC-3.3.7	Check that the four reports referred to in Paragraph FC-3.3.1B are submitted to the Director, Compliance Directorate of the CBB by the 30th of April of the following year.	
48	FC-3.3.1B	<p>Check that the licensee reviews the effectiveness of its AML/CFT procedures, systems and controls at least once each calendar year. The review must cover the licensee and its branches and subsidiaries both inside and outside the Kingdom of Bahrain. The scope of the review must include:</p> <ul style="list-style-type: none"> (a) A report, containing the number of internal reports made in accordance with Section FC-4.1, a breakdown of all the results of those internal reports and their outcomes for each segment of the licensee's business, and an analysis of whether controls or training need to be enhanced; (b) A report, indicating the number of external reports made in accordance with Section FC-4.2 and, where a licensee has made an internal report but not made an external report, noting why no external report was made; (c) A sample test of compliance with this Module's customer due diligence requirements; and (d) A report as to the quality of the licensee's anti-money laundering procedures, systems and controls, and compliance with the AML Law and this Module. 	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
49	FC-3.3.2	<ul style="list-style-type: none"> ➤ Check and confirm that the reports listed under Paragraph FC-4.3.1B (a) and (b) are made by the MLRO. Confirm that the review includes a sample test of compliance with the Module's customer due diligence requirements. ➤ Check and confirm that the sample testing required under Paragraph FC-4.3.1B (c) is undertaken either by the licensee's internal auditor, its external auditor or a consultancy firm approved by the CBB. 	
<i>Internal reporting</i>			
50	FC-4.1.1	<ul style="list-style-type: none"> ➤ Review the internal reports to check evidence of compliance with Module FC regarding suspicious transactions. ➤ Check the Licensee has procedures to ensure that staff who handle customer business (or are managerially responsible for such staff) make a report promptly to the MLRO if they know or suspect that a customer (or a person on whose behalf a customer may be acting) is engaged in money laundering or terrorism financing, or if the transaction or the customer's conduct otherwise appears unusual or suspicious. Such procedures must include arrangements for disciplining any member of staff who fails, without reasonable excuse, to make such a report. 	
51	FC-4.1.3	<p>Check that the Licensee has internal processes that provide for staff to consult with their line managers before sending a report to the MLRO.</p> <p>Such processes must not be used to prevent reports reaching the MLRO, where staff have stated that they have knowledge or suspicion that a transaction may involve money laundering or terrorist financing.</p>	
<i>External reporting</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
52	FC-5.2.1 FC-5.2.2 FC-5.2.3 FC-5.2.4	<p>Review the external reports to check evidence of compliance with Module FC regarding suspicious transactions.</p> <p>Check that the Licensee takes reasonable steps to ensure that all reports made under Section FC-4.1 are considered by the MLRO (or his duly authorised delegate).</p> <p>Having considered the report and any other relevant information the MLRO (or his duly authorised delegate), if he still suspects that a person has been engaged in money laundering or terrorism financing, or the activity concerned is otherwise still regarded as suspicious, must report the fact promptly to the relevant authorities.</p> <p>Reports must be sent to the Financial Intelligence Directorate at the Ministry of Interior and the CBB's Compliance Directorate using the Suspicious Transaction Report Online System (Online STR system). STRs in paper format will not be accepted.</p> <p>This reporting requirement applies regardless of whether the transaction involves tax matters.</p> <p>Where no report is made, check that the MLRO has documented the reasons why. For the purpose of above, check that Licensee has made adequate arrangements to ensure that:</p> <ol style="list-style-type: none"> a) The MLRO is required to consider all the relevant information and that such information is accessible or can be reasonably obtainable by the MLRO; b) Permit the MLRO to have access to any information, including know your customer information, in the licensee's possession which could be relevant; and c) Ensure that where the MLRO, or his duly authorised delegate, suspects that a person has been engaged in money laundering or terrorist financing, a report is made by the MLRO which is not subject to the consent or approval of any other person. 	
53	FC-4.2.6	Check that the Licensee retains all the relevant details of STRs submitted to the relevant authorities for at least five years.	
Training			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
54	FC-5.1.1 FC-5.1.2 FC-5.1.3 FC-5.1.4	<ul style="list-style-type: none"> ➤ For a selected sample of staff who handle customer transactions, or are managerially responsible for such transactions, check the records of their attendance to AML/CFT training courses. ➤ Obtain the AML/CFT training material and check that the Licensee has taken reasonable steps to provide periodic training and information to ensure that staff who handle customer transactions, or are managerially responsible for such transactions, are made aware of: <ul style="list-style-type: none"> (a) Their responsibilities under the AML Law, this Module, and any other relevant AML / CFT laws and regulations; (b) The identity and responsibilities of the MLRO and his deputy; (c) The potential consequences, both individual and corporate, of any breach of the AML Law, this Module and any other relevant AML / CFT laws or regulations; (d) The licensee’s current AML/CFT policies and procedures; (e) Money laundering and terrorist financing typologies and trends; (f) The type of customer activity or transaction that may justify an internal STR; (g) The licensee’s procedures for making internal STRs; and (h) Customer due diligence measures with respect to establishing business relations with customers. ➤ The information referred to in Paragraph FC-5.1.1 must be brought to the attention of relevant new employees of licensees, and must remain available for reference by staff during their period of employment. ➤ For a selected sample of relevant new employees, check that AML/CFT training was given within three months of joining a licensee. ➤ Check that the AML/CFT training for relevant staff remains up-to-date, and is appropriate given the licensee’s activities and customer base. 	
55	FC5.1.6	Check that the Licensee has adequate screening procedures to ensure high standards when hiring employees. These procedures must include controls to prevent criminals or their associates from being employed.	
56	FC-6.1.3	Check that the Licensee has maintained for at least five years, records showing the dates when AML/CFT training was given, the nature of the training, and the names of the staff that received the training.	
General requirements			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
57	FC-7.1.1 FC-7.1.2	<ul style="list-style-type: none"> ➤ Check on a sample basis that the Licensees retains records (including accounting and identification records), for the following minimum periods: <ul style="list-style-type: none"> (a) For customers, in relation to evidence of identity and business relationship records (such as application forms, account files and business correspondence, including the results of any analysis undertaken (e.g. enquiries to establish the background and purpose of complex, unusual large transactions)), for at least five years after the customer relationship has ceased; and (b) For transactions, in relation to documents (including customer instructions in the form of letters, faxes or emails) enabling a reconstitution of the transaction concerned, for at least five years after the transaction was completed. ➤ Check that the Licensee retains copies of the reports produced for their annual compliance review, as specified in Paragraph FC-3.3.1, for at least five years. Licensee must also maintain for 5 years reports made to, or by, the MLRO made in accordance with Sections FC-4.1 and 4.2, and records showing how these reports were dealt with and what action, if any, was taken as a consequence of those reports. 	
<i>Special measures for Non-Cooperative Countries or Territories (NCCTS)</i>			
58	FC-7.1.1 FC-7.1.2	<ul style="list-style-type: none"> ➤ Perform detailed checks of processes and transactions to ensure that the Licensee gives special attention to any dealings they may have with entities or persons domiciled in countries or territories which are: <ul style="list-style-type: none"> (a) Identified by the FATF as being ‘non-cooperative’; or (b) Notified to licensees from time to time by the CBB. ➤ Perform detailed checks of processes and transactions to ensure that Licensee re-examines and documents the re-examination whenever there are transactions with such parties. If suspicion remains, then the transaction must be reported to the relevant authorities. 	
59	FC-7.1.3	Check that the Licensee has policies and processes in place to ensure that it performs EDD for business relationships and transactions with natural and legal persons, and financial institutions, from countries where such measures are called for by the FATF. The type of enhanced due diligence measures applied must be effective and proportionate to the risks.	
<i>Terrorist Financing</i>			

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
60	FC-7.2.1AA	Review and comment on the Licensee's process and procedures for implementing and complying with the United Nations Security Council resolutions relating to the prevention and suppression of terrorism and terrorist financing. For a selected sample, check that the Licensee has implemented and complies with United Nations Security Council resolutions relating to the prevention and suppression of terrorism and terrorist financing. Check if the Licensee has frozen, without delay, the funds or other assets of, and ensured that no funds or other assets were made available, directly or indirectly, to or for the benefit of, any person or entity either (i) designated by, or under the authority of, the United Nations Security Council under Chapter VII of the Charter of the United Nations, including in accordance with resolution 1267(1999) and its successor resolutions as well as Resolution 2178(2014) or (ii) designated as pursuant to Resolution 1373(2001).	
61	FC-7.2.1	For a selected sample, check that the Licensee complies in full with any rules or regulations issued by the CBB in connection with the provisions of the UN Security Council Anti-terrorism Resolution No. 1373 of 2001 ('UNSCR 1373'), including the rules in this Chapter	
62	FC-7.2.4	For a selected sample, check that the Licensee reports to the CBB details of: (a) Funds or other financial assets or economic resources held with them which may be the subject of Article 1, Paragraphs c) and d) of UNSCR 1373; and (b) All claims, whether actual or contingent, which the licensee has on persons and entities which may be the subject of Article 1, Paragraphs c) and d) of UNSCR 1373.	
63	FC-7.3.1	Check that, without prejudice to the general duty of all licensees to exercise the utmost care when dealing with persons or entities who might come under Article 1, Paragraphs (c) and (d) of UNSCR 1373, ("designated persons") the licensees does not deal with any persons or entities designated by the CBB as potentially linked to terrorist activity.	
64	FC-7.3.3	Check that the Licensee has procedures to report to the relevant authorities, detailed of any accounts or other dealings with designated persons and entities, and comply with any subsequent directions issued by the relevant authorities.	
65	Prior period report	Check remediation of issues raised in the prior period report and enlist matters that have not yet been adequately addressed.	

Appendix A to report dated xxxxx on Agreed-upon procedures relating to compliance with the Financial Crime Module (FC) of the Rulebook

<i>Sr. No.</i>	<i>Reference</i>	<i>Procedures</i>	<i>Findings based on procedures performed</i>
<i>Fraud</i>			
66	FC-10.1.1	Check that the licensee has allocated appropriate resources and have in place systems and controls to deter, detect, and record instances of fraud or attempted fraud.	
67	FC-10.1.3	Check that any actual or attempted fraud incident (however small) is reported to the appropriate authorities (including the CBB) and followed up. Ensure that a monitoring systems are designed to measure fraud patterns that might reveal a series of related fraud incidents.	
68	FC-10.1.4	Check if the licensee has assigned a person overall responsibility for the prevention, detection and remedy of fraud, at a senior level of the organisation.	
69	FC-10.1.5	Check that the licensee has maintained an effective segregation of functions and responsibilities, between different individuals and departments, such that the possibility of financial crime is reduced and that no single individual is able to initiate, process and control a transaction.	
70	FC-10.1.6	Check if the licensee has provided regular training to their management and staff, to make them aware of potential fraud risks.	