



OG/136/2023
30th March 2023

Chief Executive Officer
All Licensees
Manama
Kingdom of Bahrain

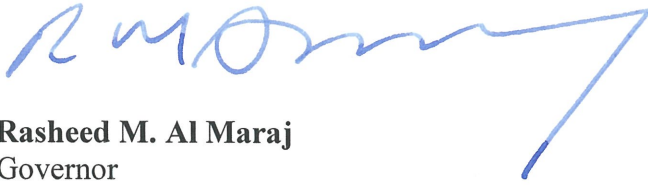
Dear Sir/Madam,

Government Employee Certificates issued through the National Electronic Portal

As part of the government's initiative to enhance the efficiency and quality of its electronic services, the National Electronic Portal's (Bahrain.bh) service for issuance of salary/service certificates provided to government employees under the Civil Service Bureau has been upgraded. Henceforth, only electronic copies will be available and physical copies will not be issued. Attached is a user guide for the services and samples of electronic certificates.

Accordingly, all licensees must accept such electronic certificates for any relevant financial services offered to their customers.

Yours faithfully,



Rasheed M. Al Maraj
Governor

cc: Bahrain Association of Banks
Bahrain Insurance Association