



EDBS/KH/C/26/2020
12th March 2020

Chief Executive Officers
All Retail Banks

Dear Sirs

Services Continuity Measures

Further to CBB circulars on Corona Virus mitigation impact mitigation measures, and in order to ensure uninterrupted financial services in the Kingdom of Bahrain, Licensees are required to adhere to the following services continuity requirements:

- Business continuity and disaster recovery plans must be ready for activation at any time;
- International and local funds transfers systems must operate effectively and normally;
- All ATMs must be regularly and adequately loaded with cash, and CBB is ready to provide the required quantity of cash;
- All trade finance transactions must be effected as per terms and conditions agreed with the relevant customers; and
- Customers must have access to banking services through designated branches and electronic channels.

Yours Sincerely


Khalid Hamad