



EDBS/KH/C/24/2020  
8<sup>th</sup> March 2020

**Chief Executive Officers**

Ahli United Bank  
National Bank of Bahrain  
CrediMax  
Arab Financial Services  
Payment International Enterprise  
Sadad Electronic Payment System  
The Benefit Company  
Manama - Kingdom of Bahrain

Dear Sirs,

**Measures to Mitigate the Impact of Coronavirus**

In light of the recent global outbreak of Coronavirus (COVID-19), CBB is reaching out to the licensees to whom this circular is addressed, to take measures to mitigate the impact on customers.

In this respect, CBB requires you to instruct your merchants to:

- a- regularly sanitize the screens/keypads of Point of Sale (POS) machines used by customers, and
- b- avoid handling customer cards and to ask customers to insert and pull out their cards from the POS machines themselves. This must be the practice going forward.

Yours sincerely,

  
Khalid Hamad

cc: Bahrain Bankers Association