



EDBS/KH/C/15/2014
9th March 2014

Chief Executive Officer
All Retail Banks and Financing Companies
Manama
Kingdom of Bahrain

Dear Sir,

Questionnaire for significant IT Outsourcing

As a follow up to the Central Bank of Bahrain's ('CBB') letter of 19th May 2013, the CBB has prepared a detailed questionnaire for all IT outsourcing, including but not limited to Card business (Charge, Debit, Credit and Pre-paid Cards), Electronic/Internet banking activities outsourced, including all related intragroup outsourcing. Through this circular, the CBB wishes banks and financing companies to update some of the information which has previously been provided, in addition to gathering more detailed data regarding the subject matter.

Since the questionnaire will be filled on-line, please send the name of the person responsible for filling in the questionnaire along with his/her email address to Mr. Riyadh Al Maraj (17547225) via email riyad@cbb.gov.bh no later than one week from this circular. Any queries or additional information required may be addressed to Mr. Riyadh Al Maraj.

The CBB requires you to provide the information in the questionnaire no later than two weeks from the date which CBB provide the concerned person with a username and password.

Your cooperation in this regard is greatly appreciated.

Yours sincerely,


Khalid Hamad