



EDBS/KH/C/62/2018
16th September 2018

Chief Executive Officer
All Retail banks
Manama
Kingdom of Bahrain

Dear Sir,

Drive-Thru ATMs

It has come to the CBB's attention that, the CCTV cameras installed for some drive-thru ATMs of retail banks are not able to record the vehicle number plates at both daytime and nighttime.

The CBB is therefore issuing the below requirements under the Operational Risk Management Module (Module OM):

OM-6.4.15A For purposes of Paragraph OM-6.4.15, the location of camera installation in drive-thru ATMs must be carefully chosen to ensure that the images of the vehicle number plates are clearly captured at both daytime and nighttime.

OM-6.4.20A Banks must ensure that adequate and effective lighting is operational within drive-thru ATMs to enable the CCTV cameras to capture the vehicle number plates at both daytime and nighttime.

Retail banks must comply with the above requirements by no later than 30th October 2018, and must notify the CBB of its full compliance by the subject date.

Yours faithfully,


Khalid Hamad

cc: Bahrain Association of Banks
The BENEFIT Company