



EDBS/KH/C/24/2016
11th May 2016

The Chief Executive Officer/General Manager

All Banks, Financing Companies, Payment Services and Card Processing Providers
Manama
Kingdom of Bahrain

Dear Sir,

Cyber Attacks on Critical IT Systems and Infrastructure

It has come to the attention of the Central Bank of Bahrain (the 'CBB') that techniques are currently being used to extract critical system and business process information from unsuspecting staff (including IT staff) from banks and financing companies, impersonating reputed IT companies.

Banks and financing companies need to be aware that disclosure of such information can lead to cyber attacks on critical IT systems and infrastructure which pose significant risk of exposure of customer information/identity. Such attacks may also cause serious impact on availability of business services to the public in general which may in turn cause reputational damage to the concerned bank or financing company in addition to the financial risks posed.

In light of these potential threats, the CBB requests that all staff of your institution be made promptly aware of appropriate procedures to deal with such situations and to report such cases to the CBB at Infosecurity@cbb.gov.bh .

Yours faithfully,


Khalid Hamad