



The Chief Executive Officers

All Retail Bank Licensees

Manama

Kingdom of Bahrain

Dear Sir,

Sub: Account Balance Feature in BenefitPay

As you are aware, the Central Bank of Bahrain (“CBB”) has requested from the Benefit Company of availing the Account Balance as a feature on BenefitPay Mobile Application to satisfy customers’ demands for knowing the account balance before effecting final transfer through EFTS.

Accordingly, the CBB hereby requests all licensees to take the necessary measures to ensure that all their systems are developed as per the Benefit Company’s system integration requirements for the implementation of the above new feature with effect from 1st July, 2020.

Yours sincerely,

Khalid Hamad

cc: Bahrain Association of Banks
The Benefit Company