



EDBS/KH/C/13/2015
9th April, 2015

Chief Executive officer
All Retail Banks
Manama
Kingdom of Bahrain

Dear Sir,

Re: ATMs – Precautions During Formula One Period

This is to remind you that all Retail Banks are required to exercise increased caution in relation to ATM transactions during the Formula One period.

In particular, there is the possibility of persons using the cover of the influx of foreign visitors to carry out fraudulent transactions using ATMs.

Increased monitoring measures by banks may include, but are not limited to the following:

- 1) Restriction of the daily or single transaction limit to BD200 for the period 15th to 21st April, 2015.
- 2) Tightening physical security around ATMs, including more frequent physical inspection of ATMs by bank staff to ensure that no strange devices or cameras are fitted to ATMs. Moreover, staff should monitor for single person or group of persons spending excessive time in front of ATMs.
- 3) Intensifying the monitoring by bank staff of ATM transactions, checking for multiple withdrawals at different locations.
- 4) Issuing reminder messages on ATMs, urging customers to exercise greater vigilance, or to change their PIN regularly.

Finally, every bank should identify a contact person with whom the CBB may liaise during this period if required. The contact person's direct telephone line, email and mobile phone number should be forwarded to Mr. Yousif Hassan, Director of Retail Banking Supervision Directorate at the CBB by 13th April, 2015.

In case of a fraud or any suspicious behaviour, Mr. Yousif Hassan, Director of Retail Banking Supervision Directorate should be contacted on Tel: 17547405 or Mobile: 39636448 or email: yhasan@cbb.gov.bh, in addition to contacting the Ministry of Interior.

Yours faithfully,



Khalid Hamad